



Claims Processing System (CPS)



Proven Solution

The only established solution of its kind, Trapeze's Claims Processing System (CPS) is operational in Singapore, London and Riyadh, where it is relied upon to manage more than **3bn** of bus operator payments each year.





For **Franchising**

Trapeze's CPS underpins franchised bus operations for multiple PTA's and enables them to manage bus networks by streamlining the management and resolution of missing mileage claims.

By tracking all mileage accurately, the system ensures that all miles traveled are accounted for, which is crucial for financial settlements between franchisees and the franchisor.





For **Operators**

By automating and simplifying the claims process, the system ensures accuracy, reduces administrative burden, and speeds up reimbursements, allowing for better financial management.

Enhanced accuracy ensures that the bus operators are always paid correctly for the distance they have covered, protecting revenue and allowing for precise allocation of operational costs.

For **Authorities**

Trapeze's CPS can detect and flag discrepancies between reported and actual mileage, helping to identify potential fraud or errors. This ensures that mileage is not overstated and all payments are precise and fair.

By ensuring compliance and providing data for strategic planning, the CPS supports a reliable and transparent public transport network, ultimately benefiting both the authority and its passengers.





How does it **work**?

Able to handle complex data, the solution reports on all missing segments of trips. Using cause codes, the operator clerks can add reasons for the missing trips or trip segments for approval by the authority.

It can then be decided whether the missing data is **deductible or non-deductible** and an agreement reached on which miles should be paid.

The **Future**

Trapeze's CPS is currently being implemented across Ireland following the recent win of the national-scale project with the National Transport Authority (NTA).

With 2,300 buses across the country, the system will ensure accurate mileage tracking and financial reconciliation between the NTA and the Irish operators.





Connect with our experts

trapezgroup.co.uk | info.uk@trapezgroup.com | 0808 281 1039

