Circle

Complete Schools Transport Management Solution

Provision of safe, timely and cost-efficient school transport can be a juggling act for council staff. Hundreds of hours can be spent each year managing the issue of bus passes, enquiries from parents, and operator invoices. With funding constrained for many authorities, it is vital to manage these processes quickly and affordably. This is where Trapeze's Circle comes in.

Circle is a new way to manage schools transport processes. Developed in collaboration with existing Trapeze school transport customers, it provides a responsive user-friendly interface designed around the specific requirements of a variety of system users – from applications to transport officers and those who manage interactions with transport providers.

With Circle, all aspects of schools transport can be managed from one place – and all processes are linked so that data is entered once and flows seamlessly through all areas. Meanwhile, powerful algorithms ensure staff have the support needed to efficiently and simply manage transport provision for passengers with complex needs.

Key Benefits

For Application Handlers

- Self-service dramatically reduces phone enquiries and data entry
- Staff can prioritise time for more complex and valuable tasks
- User-friendly, workflow-based interfaces save time and minimise errors
- Dashboards show summaries at a glance

For Transport Officers

- Invoices filed quickly and accurately
- Simple allocation and management of transport
- Reduce time spent managing enquiries
- Faster payment processing

For the Authority

- Cloud-based software: fast implementation

- Streamlined workflows save time for all users
- Self service means data is synced automatically

For Taxi/Bus Operators

- Timely and accurate payment for services
- Mapping tools simplify transport delivery

For Parents

- Apply for transport from any connected device
- Communication provides assurance of child safety
- Real-time journey tracking: anywhere, at any time
- Proactive updates inform all stages – from application to pick up

For Pupils

- Feel safe and comfortable at all times
- Children with a range of special needs are catered for

Overview

Application entry

Parents fill out applications electronically which is uploaded directly onto the authority's system, minimising inputting errors.

Eligibility review

Parents can log in at anytime from any device to check the status of their eligibility and council staff have the tools to proceed quickly.
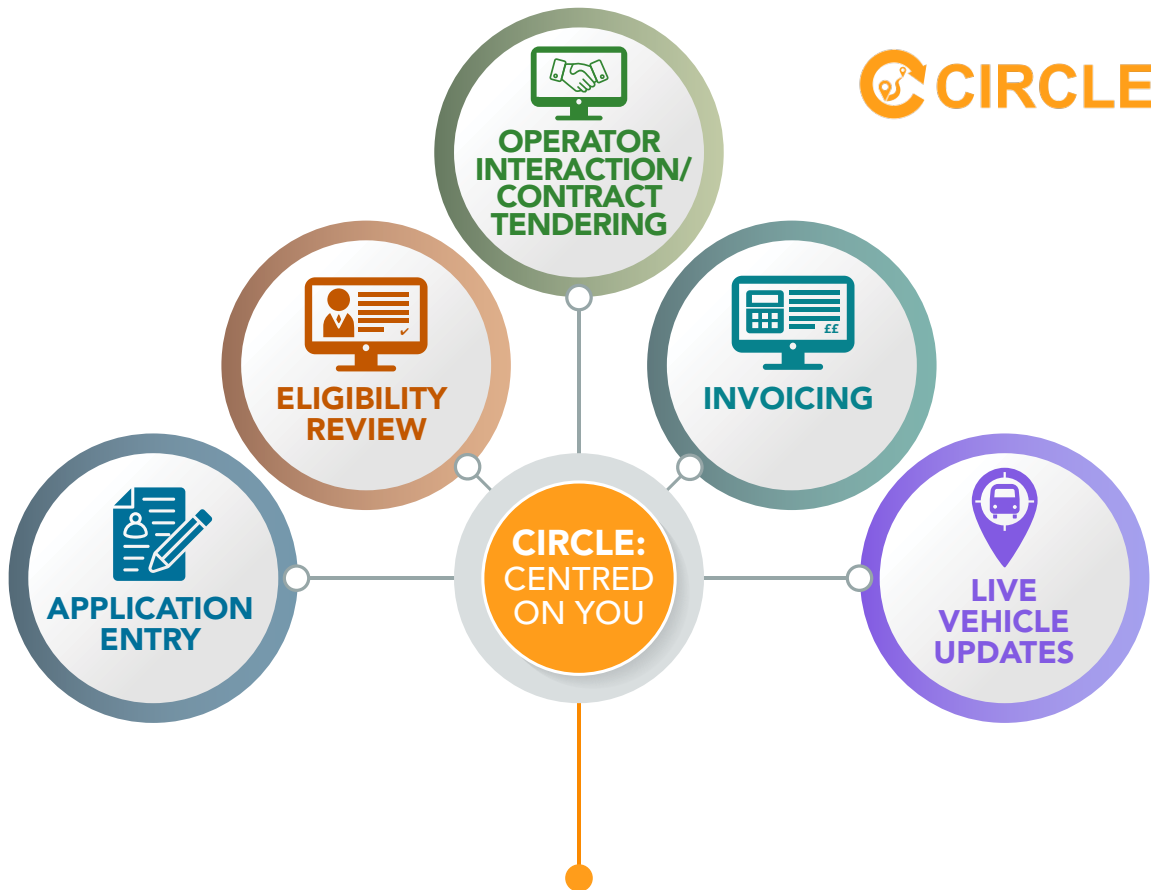
Contract tendering

Operators are no longer apprehensive to take on contracts thanks to the transparency and simplicity of each user interface.

Invoicing

Financial communications and invoices are sent directly via the system and transport operators are paid on time, every time.

Live vehicle updates

Journey updates and live vehicle mapping means parents know where their child's transport is at all times, from pick up to drop off.

OPERATOR INTERACTION/ CONTRACT TENDERING

ELIGIBILITY REVIEW

APPLICATION ENTRY

CIRCLE: CENTRED ON YOU

INVOICING

LIVE VEHICLE UPDATES

CIRCLE

Self-Service | Cloud Technology | Built Around Users

Connect with our Experts

Trapeze®