



VISUAL KPI REPORTING

NOVUS KPI DASHBOARD

In the modern public transport sector, time and resource are at a premium. That means we need to work smart. We need to make intelligent decisions based on real data - and we need to make them quickly.

Data has become a powerful asset. Are you making the most of yours?

As transport providers we can access huge amounts of data, but most organisations either can't access what they have, or have no means to make it manageable and useful to their organisation.

This is precisely why we created NOVUS KPI Dashboard.

NOVUS KPI Dashboard provides transport providers with the information they need to make real-time decisions that increase efficiency of operations.

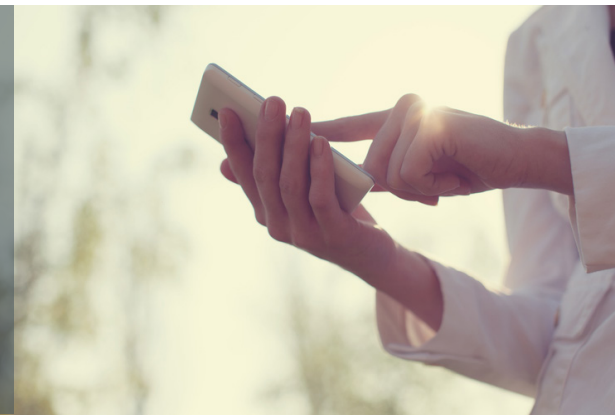
It offers a permanent visual representation of performance against KPIs, presented in dashboards tailored for wall-mounted displays, tables, desktop PCs and event Smartphones and tablets. Furthermore, in-built alerting ensures managers can be notified via dashboard, email or SMS should there be any risk to service delivery.

Key Benefits

- Harness the power of data in your existing transport technology
- Improve quality of decision making with real-time and historic data
- Real-time visibility of performance against KPIs
- Performance alerts help to identify and address service issues

Core Features

- Pre-built KPIs track and trend metrics in real-time
- Proactive notifications of KPIs that may be negatively impacted
- Pre-built reports for collecting and presenting data
- Role-based configuration of alerts and notifications alerts
- Fully customisable, multi-functional and integrated dashboards



BUSINESS INTELLIGENCE: FOR ALL AREAS

For Duty Allocation

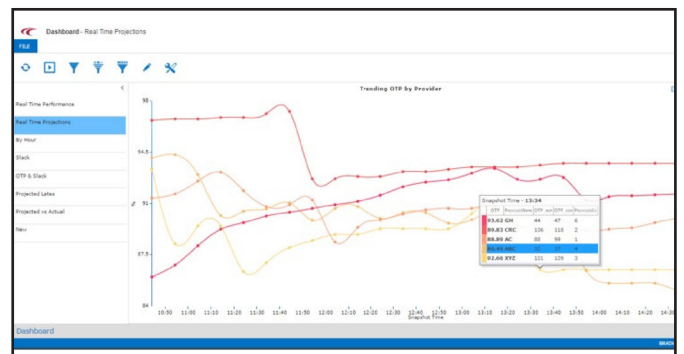
- Measure and manage operational efficiency (absences, accidents, lost hours, cancelled work and administrative actions)
- Avoid incidents/complaints related to schedule adherence
- Effectively manage all schedules and resources
- Proactively analyse and react to performance data in real-time
- Transparency and visibility of all KPIs and reports

For Passenger Information

- Manage efficiency and reduce complaints by using real time metrics and projections to monitor schedule adherence
- Facilitate information sharing across employees so that they can take proactive measures to improve service delivery
- Monitor ridership by route, stops, distance and time to improve planning and adherence
- Provide enhanced features for viewing key metrics on maps

For Demand Response

- Manage service efficiency as measured by speed of response, passengers carried, service quality, productivity, yard operations, driver behavior, slack time and 'hot' clients
- Avoid incidents or complaints related to late trips, on-board violations and over capacity
- Manage external service providers and internal resources (drivers/vehicles)
- Empower staff to make better decisions



TRAPEZE GROUP: Here for the journey

Trapeze Group supplies reliable, scalable and innovative solutions for the rail and road transport sector. Hundreds of private and public organisations in Europe, North America and Asia-Pacific have selected software solutions from the Trapeze Group in order to improve and broaden the efficiency, quality and scope of their transport solutions, thus enabling them to provide their customers with even more services in a more reliable and cost-effective manner.