



NOVUS-DR

LOCAL AUTHORITY & DEMAND
RESPONSE TRANSPORT



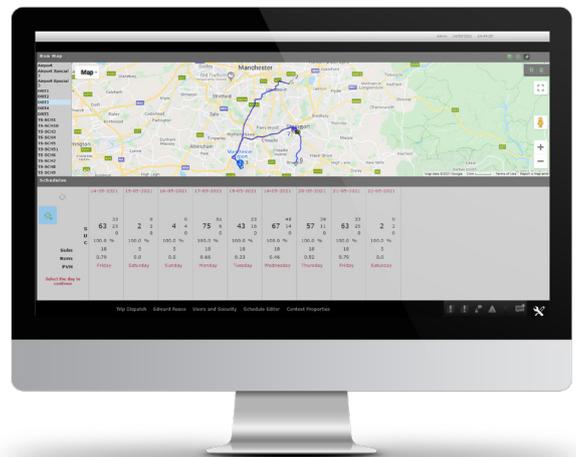
Providing transport services that respond to the needs of our communities while balancing costs and service quality is the ongoing challenge for the many planners, funders and service delivery organisations that support people who are unable to use - or have no access to - public transport services.

Trapeze's NOVUS-DR is an innovative web-based system designed to help manage such operations, bringing about increased operational efficiencies and improved customer service.

NOVUS-DR is delivered via a simple and secure web-based interface, meaning it is simple and fast to install, requiring no in-office hardware, and requiring modest start-up costs.

Automatic Scheduling & Real-Time Dispatching

- Based on robust Trapeze scheduling technology
- Real-time, street-based scheduling and routing
- Powerful address location tools for accurate matching
- View detailed itineraries including pick-ups, dropoffs, and times for each run
- Monitor and update routes, and calculate ETA in real time
- Coordinate services effectively
- Integrates with most third party map data



“NOVUS-DR is an easily deployed and simple to use solution designed to help you manage the unique needs of a demand response transportation organisation.”

Key Benefits

Improved Customer Service

Increase on-time performance through accurate scheduling; provide passengers accurate ETAs through real time calculations.

Increased Efficiency

Optimise vehicle usage to deliver more passengers per hour; adapt operational effectiveness by monitoring and updating routes in real time.

Reduce Costs

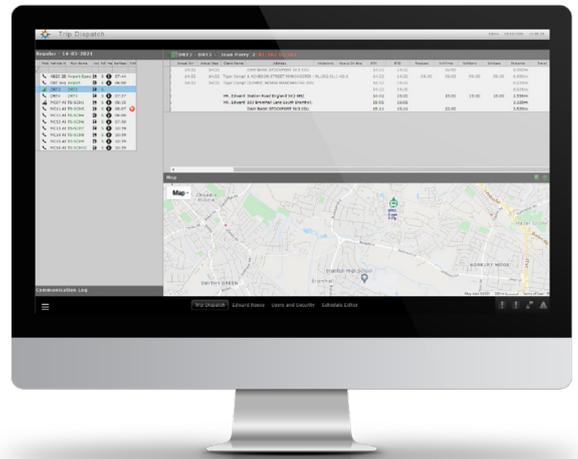
Minimise time taken to accept bookings with quick scheduling and trip booking.

Streamline Operations

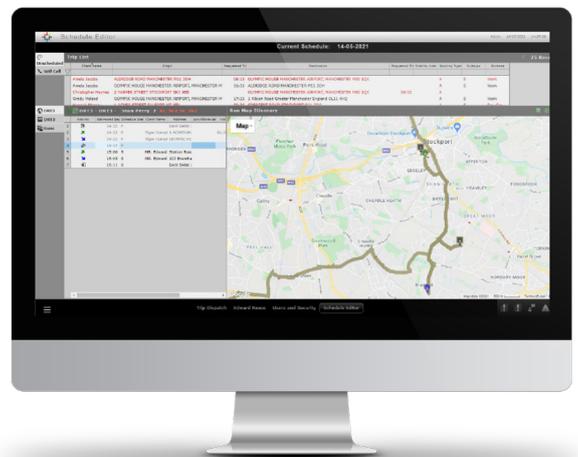
Manage your organisation remotely with the latest in secure web-based technology.



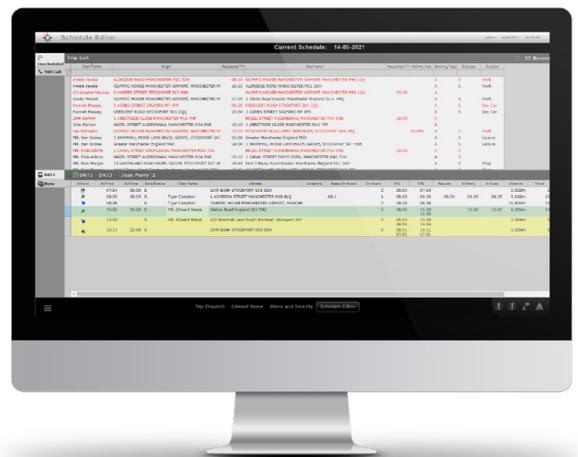
“From call taking to job dispatching, the browser-based NOVUS-DR is an easy to use application for all aspects of a Demand.”



Trip booking



Schedule editing



Schedule booking

Connect with our Experts