# Trapeze®

DRIVERMATE

DRIVER COMMUNICATIONS

Traditional methods for communicating with Community Transport drivers, with schedules published on printed manifests, are often unreliable, creating the potential for data entry errors and allowing little room for flexibility. Trapeze DriverMate is a downloadable mobile App which enables ongoing communications between office staff and drivers, helping Local Authorities to improve the reliability of services and increase passenger trips per hour.

DriverMate provides drivers with all the information required on scheduled routes and enables them to exchange messages, for example on no-shows or changes to the schedule, with the back office throughout the working day. The App is available on Android devices, giving Local Authorities flexibility regarding their choice of in-vehicle hardware. The use of mobile application technology also means that DriverMate is quick, simple and cost-effective to implement.

DriverMate can produce significant cost savings, enabling the back office to adapt schedules on the fly and improve scheduling efficiency for the future.

Key Benefits

- Increase passenger trips per hour
- Improve scheduling efficiency and reduce operational costs
- Streamline communications between drivers and office
- Quick to implement, with minimal driver training required
- Greater flexibility to adapt schedules during the day
- Improve reliability and passenger service
- Minimise data entry errors and reduce paperwork
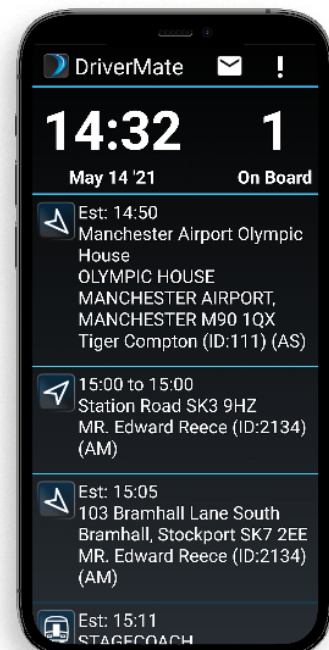
Key Functionality

Real-Time Updates

- Monitor vehicle location and schedule adherence in real time
- Get your reports faster. Seamlessly integrate real-time data with back-office systems and produce same-day reports

Flexible and Convenient

- Easy to update. Remotely and wirelessly install and update mobile software on the go
- 'Any Network Infrastructure' works with all mobile networks, such as GPRS and CDMA, and has broadband connection capabilities

Safety and Security

- GPS tracking and covert alarms increase safety for drivers and passengers
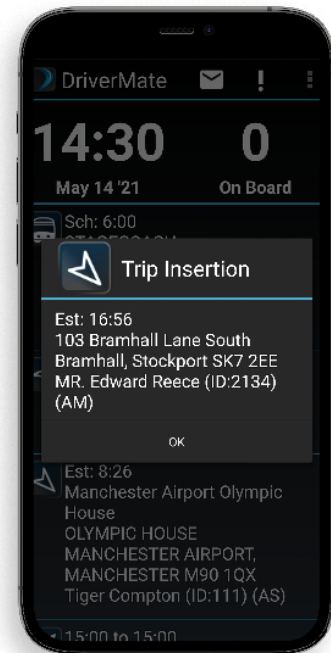
Fully Integrated with PASS and Novus-DR

- Integrate real-time data with community transport scheduling
- Analyse origin-destination and other spatial data with Geographic Information Systems (GIS) planning tools

Mapping and Navigation

- The App utilises Google Maps, Navigation and Street View to guide drivers to pick-up and drop-off points

Connect with our Experts

Trapeze®